

Tree & Plant Warranty

We believe in and stand behind the quality of all our products, work and services



Workmanship

BRAVO XTERIORS provides a comprehensive warranty for our services. We are committed to our clients and will stand behind the quality of our landscaping design and installation.

Plant Material

BRAVO XTERIORS guarantees that all nursery stock is true to name and in healthy growing condition upon leaving our nursery. Our plant material warranty is as follows:

**1 YEAR IF PLANTED OCTOBER-MARCH :
B&B**

1 YEAR: Potted Trees, Shrubs & Perennials
(not listed below)

NO WARRANTY: Annuals, Bulbs, Tropical Plants, Sod and Transplanted Plant Material

YOU MUST HAVE YOUR RECEIPT

Many of our trees and plants have a warranty for a specific period of time. **YOUR RECEIPT IS REQUIRED** to enact any warranty replacements.

All plants are eligible for a one (1) time replacement under this warranty. Access to the replacement location(s) must be as it was at time of original planting. No further guarantee is expressed or implied. **BRAVO XTERIORS** is not liable for any sum

greater than the amount of the original purchase price. No cash refunds. This warranty is void on material that fails to grow due to neglect, vandalism or other physical injury, acts of nature (such as wind, storms, hail, etc.), transplanting, or care by any persons other than **BRAVO XTERIORS** or Customer.

Hardscapes

BRAVO XTERIORS provides a one (1) year warranty for all hardscapes (a) that all work will be performed in a good workmanlike manner in accordance with industry standards; (b) all materials will be installed in accordance with the supplier's specifications; and (c) all work will comply with applicable environmental laws and regulations. In the event of structural failure of the Hardscapes installed by **BRAVO XTERIORS**, due to defective workmanship or materials, **BRAVO XTERIORS** will repair and restore said Hardscape to its original condition at the time of acceptance by customer, at no additional cost to customer. Hardscapes is defined as landscape structures constructed using natural stone, cobblestone, pavers, bricks, boulders, blocks, wood, metal, or any other non-living structural material.

Water Features

All materials are guaranteed under the manufacturer's warranty and the workmanship is guaranteed for 12 months from installation, contingent upon proper system winterization, start up and maintenance by **BRAVO XTERIORS**. All pumps (submersible or external) are limited to a one (1) time replacement, subject to original manufacturer's warranty. Pumps not covered, or deemed irreplaceable, by manufacturer carry no warranty or replacement. Customer is responsible for shipping and diagnostic costs associated with warranty claim through manufacturer.

Continued on back



Fire Features

Structure: All materials are guaranteed under the manufacturer's warranty and the workmanship is guaranteed for 12 months from installation, contingent upon proper maintenance by **BRAVO XTERIORS**. Burner, Ignition and Other Components: All materials and workmanship are guaranteed upon terms of specified subcontractor.

Irrigation

All materials and workmanship are guaranteed for one (1) year.

Landscape Lighting

All materials and workmanship are guaranteed for one (1) year.

Limitations

BRAVO XTERIORS makes no warranty regarding sod, drainage, concrete, irrigation, landscape lighting, grading, or erosion work.

This warranty does not cover uneven wear, discoloration or damage to Hardscape materials due to use or misuse, floods, freezing, thawing and other weather conditions, fire, vandalism, drainage, tree roots, tampering or neglect, maintenance, repair or construction by any contractor other than **BRAVO XTERIORS**, or other conditions outside the control of **BRAVO XTERIORS**.

This warranty does not apply to efflorescence. Efflorescence is a naturally occurring process in all concrete products that sometimes appears in the form of a white powdery film on the pavement surface. It does not, in any way, compromise the functionality or the structural integrity of the product. Although efflorescence cannot be prevented, it will wash off over time or can be cleaned with an efflorescence cleaner. **BRAVO XTERIORS** accepts no responsibility or liability for this condition.

This warranty does not apply to polymeric sand and/or joint stabilizer. This product ages and diminishes over time and subsequently requires additional applications over the life of the structure/surface.

This warranty does not cover failure or damage due to faulty landscape design, planning or engineering (collectively "Design"), when such Design is performed or provided by anyone other than **BRAVO XTERIORS**.

This warranty does not cover diminutions of water levels in ponds or water features. Customer acknowledges that water features are subject to diminish over time due to evaporation, incidental leakage and other factors. Products used in constructing the water feature may be subject to manufacturer's warranty.

This warranty only applies to products that have been paid in full. Accounts that have reached 60 days past due void any warranty.

All seasonal products are sold as final sale. No returns. This warranty is given to the original customer.

It is not transferable to a new owner if the customer sells the property, or any of the plants or materials, during the warranty period.

All warranty claims, whether expressed or implied by law, including by not limited to the implied warranty of merchantability and fitness for a particular purpose, are limited to one year from date of installation. Customer's remedies under expressed or implied warranties are expressly limited to the remedies provided in this warranty.

In order to make a warranty claim, the Customer must notify **BRAVO XTERIORS** in writing by email at [info @ BRAVO XTERIORS,com](mailto:info@BRAVOXTERIORS.COM) within 30 days of discovery of the damage or defect, but in no event later than 90 days

Terms & Conditions

BRAVO XTERIORS is not responsible for any damage to private lines such as invisible fences, landscape lighting, irrigation lines & components, private utility lines, etc. We strongly urge customers to mark locations of all private underground wiring, piping, and components not located by One Call. Customer is responsible for all property lines and setbacks, and obtaining any necessary approval of plans by HOA, SID, or other governing committee.

Payment terms are listed on all invoices. Account balances 30 days past due are subject to a service charge of 1.5% per month.

Customer is responsible for understanding the warranty, terms and conditions as read above.

Contact us

BRAVO XTERIORS.COM

806.789.7721

7405 N Cr 1540

Shallowater, Tx 79363

Customer _____

Bravo Xteriors Rep _____

Date _____

